



Model: PC3000 & PC4000

Jan. 28, 2022

Serial #: N/A

Product Bulletin # **PC-050** Rev 1

Alert



Catwalk Incorrect Set Roller Position

Issue

Canrig has been made aware that if the roller position is set incorrectly, when lowering the carrier from mouse hole position (or rig floor), there is the possibility the carrier can travel at an unsafe speed over the ramp roller, causing it to miss the ramp track. If this happens, the carrier is free to lean to either side and the load may fall to the ground.

Affected Models

Canrig Catwalk models PC3000 & PC4000.

Recommendation

1. Bring the carrier to roller position using the wireless remote. See Figure 1.

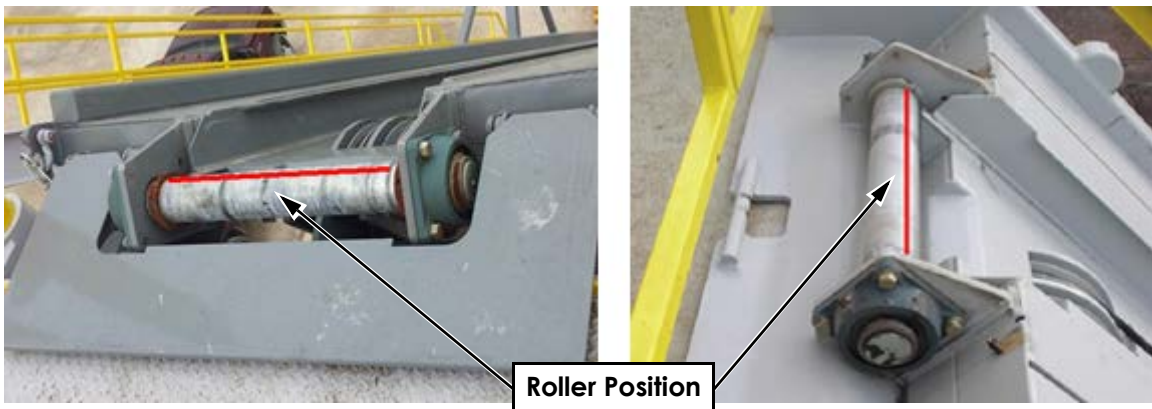


Figure 1: Roller Position on Top of Ramp

2. Check the roller position. The roller position needs to be set at slightly below the top of the ramp roller as seen in Figure 2 on page 2.
3. If the roller position is not correct, use the wireless remote to bring the carrier to slightly below the top of the ramp roller as seen in Figure 2 on page 2.



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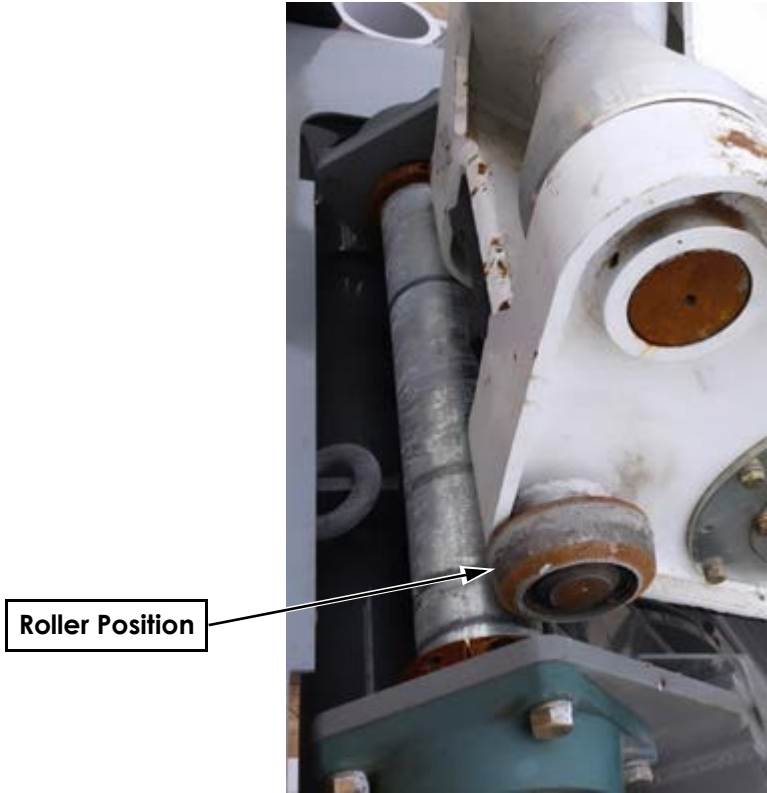


Figure 2: Carrier on Top of Roller

- Once you have the carrier in the correct position, on the HMI, scroll through the screens using the F1 and F2 keys until screen displays "PRESS F6 TO SET ROLLER POSITION".



Figure 3: Press F6 Once the Carrier is in the Correct Position



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- Pressing F6, this will bring up a confirmation message asking "SET POS PRESS F6 CANCEL PRESS F5". Press F6 to set the position or press F5 to cancel.



Figure 4: Press F6 Again to Confirm Correct Position

- Once you have pressed F6 to set the position, a position set message will be displayed for 5 seconds after you press the button.



Figure 5: Message Displayed Once Position is Confirmed



Note: If after setting the roller position, the carrier is not traveling smoothly over roller position in both directions, contact RIGLINE 24/7™ for support.